

PRODUCER BLAST

This email is intended for producers with group business in Delaware and Pennsylvania.

Network Update: Rothman Institute Out-of-Network Effective October 1, 2026

Highmark has identified issues with the billing and referral practices of several surgeons affiliated with the Rothman Institute, including deliberate abuses of the federal No Surprises Act and Independent Dispute Resolution process which have caused and can cause significant increased costs to Highmark and its self-insured clients.

Failure to stop these physicians' billing and referral issues and deliberate abuses of federal law constitute a breach of the Rothman Institute's contract. **We have notified Rothman Institute that we will be terminating them with cause from our Commercial, FEP, CHIP and ACA networks effective October 1, 2026.**

Approximately 10,200 members have used services at Rothman Institute in the last year.

Affected members will be notified that this group will be out of network on October 1, 2026, and we will work with those members to find alternate sites of care.

If Rothman Institute cures the breach before October 1, 2026, Highmark will rescind the termination.

Questions?

Please reach out to your Highmark Sales Executive or Client Manager with any questions.

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