

# PRODUCER BLAST

This email is intended for producers with business in southwestern New York and northwestern Pennsylvania.

## Bradford Regional Medical Center Closing

Highmark is aware that Bradford Regional Medical Center, including The Pavilion and the 95-bed skilled nursing facility, and that the 20-bed inpatient unit and emergency department will be closing on May 17, 2026.

Highmark plans to notify any affected members who have accessed services through the inpatient unit or emergency department in the last year and will assist members with coordinating care at other facilities.

### Q: What is happening with Bradford Regional Medical Center?

**A:** Kaleida Health has announced that Lake Erie College of Osteopathic Medicine, or LECOM, will acquire the Bradford Regional Medical Center campus, including The Pavilion and the 95-bed skilled nursing facility. Under LECOM, the 95-bed skilled nursing facility will stay open, but the 20-bed inpatient unit and emergency department will close on May 17. Kaleida plans to work with LECOM to continue primary and specialty outpatient care.

Highmark plans to notify any affected members who have accessed services through the inpatient unit or emergency department in the last year and will assist members with coordinating care at other facilities.

### Q: How many members are affected?

**A:** Approximately 4,700 Highmark members in southwestern New York and northwestern Pennsylvania have accessed services through the inpatient unit or emergency department at Bradford Regional Medical Center in the last year.

Highmark plans to notify any affected members who have accessed services through the inpatient unit or emergency department in the last year and will assist members with coordinating care at other facilities.

### Q: What should members do if they need emergency care?

**A:** In an emergency situation, members should always go to the nearest emergency department. Emergency care is considered in-network no matter where members go.

Local Emergency Departments that remain in-network include:

#### Olean General Hospital

515 Main Street  
Olean, NY 14760

#### Warren General Hospital

2 Crescent Park West  
Warren, PA 16365

#### UPMC Kane

4372 U.S. Route 6  
Kane, PA 16735

### Q: Is Kaleida also selling Olean General Hospital?

**A:** We have no information that Kaleida is planning to sell Olean General Hospital.

### Q: Will members lose access to services in that area?

**A:** No – Highmark has agreements in place with other local providers for inpatient and emergency services. Members can find in-network alternatives by logging in to the member portal online or through the MyHighmark app, or by calling the number on the back of their member ID card for support.

### Q: What other local hospitals are in-network for Highmark members?

**A:** Members can always find in-network alternatives by logging in to the member portal online or through the MyHighmark app, or by calling the number on the back of their member ID card for support.

### Questions?

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