HIGHMARK BLUE CROSS BLUE SHIELD WESTERN PENNSYLVANIA REGION

# Introducing your 2024 Highmark Blue Plans.

For small groups with 50 or fewer employees

**EFFECTIVE JANUARY 1, 2024** 



Because Life.™

# **PPO Blue**

### PPO Blue (Broad network plan)

**Plan highlights:** 

- Comprehensive in-network access nationwide.
- Nationwide access to 1.8 million providers, including 97% of all hospitals, through the BlueCard<sup>®</sup> program.\*
- Out-of-network coverage at a higher cost share.
- Local, in-network facilities included in PPO Blue are listed. BlueCard providers across the nation can be located on our online provider directory, or by calling Member Service.

### In-Network

Where employees will pay the least for quality care:

- Participating facilities and providers across the state.
- BlueCard participating facilities and providers across the nation.
- Blue Distinction Centers for transplants.

### **Out-of-Network**

Where employees will pay the most for care:

• Any non-participating facilities and providers.

# **Product Availability**



\* According to the Blue Cross Blue Shield Association, an association of Blue Cross and Blue Shield plans.

# **Network Listing**

#### ALLEGHENY

- AHN Allegheny General Hospital
- AHN Allegheny Valley Hospital • AHN Brentwood Neighborhood
- Hospital
- AHN Forbes Hospital • AHN Harmar Neighborhood Hospital
- AHN Jefferson Hospital
- AHN McCandless Neighborhood Hospital
- AHN West Penn Hospital
- AHN Wexford Hospital
- Heritage Valley Kennedy
- Heritage Valley Sewickley • LifeCare Behavioral Health Hospital
- of Pittsburgh
- McKeesport
- Pittsburgh/UPMC
- St. Clair Hospital
- The Children's Home of Pittsburgh
- The Children's Institute of Pittsburgh
- PAM Health Specialty Hospital of Pittsburgh
- UPMC Children's Hospital of Pittsburgh
- UPMC East
- UPMC Magee-Womens Hospital
- UPMC McKeesport
- UPMC Mercy
- UPMC Passavant McCandless
- UPMC Presbyterian
- UPMC Shadyside
- UPMC St. Margaret • UPMC Western Psychiatric Hospital

#### ARMSTRONG

 Armstrong County Memorial Hospital

#### BEAVER

- Heritage Valley Beaver
- PAM Health Specialty Hospital
- at Heritage Valley

### BEDFORD

- UPMC Bedford Memorial
- Punxsutawney Area Hospital

HUNTINGDON

The BlueCard Program — With BlueCard, your coverage travels with you. When you enroll in a Highmark plan, you have access to thousands of providers and hospitals nationwide. Getting access to care is as easy as presenting your Highmark identification (ID) card. When you are outside of Pennsylvania, providers who participate with the local Blue Cross and Blue Shield plan will recognize and honor your card. So your benefits go with you.

 Conemaugh Nason Medical Center • Penn Highlands Tyrone • UPMC Altoona

BLAIR

BUTLER

CAMBRIA

Center

Johnstown

CLEARFIELD

CRAWFORD

ELK

ERIE

FAYETTE

GREENE

INDIANA

**IEFFERSON** 

CLARION

• BHS Butler Memorial Hospital • UPMC Passavant — Cranberry

Conemaugh Memorial Medical

 Conemaugh Memorial Medical Center — Lee Campus Conemaugh Miners Medical Center 

• BHS Clarion Hospital

• Penn Highlands Clearfield • Penn Highlands DuBois

 Meadville Medical Center • Titusville Area Hospital

• Penn Highlands Elk

• AHN Saint Vincent Hospital

• LECOM Health -

Corry Memorial Hospital • LECOM Health — Millcreek

Community Hospital • Select Specialty Hospital — Erie

• UPMC Hamot

• Penn Highlands Connellsville

· Washington Health System Greene

• Penn Highlands Huntingdon

• Indiana Regional Medical Center

• Penn Highlands Brookville

#### LAWRENCE

- Lawrence County Surgery Center of Edgewood Surgical Hospital
- UPMC Jameson

#### MCKEAN

- Bradford Regional Medical Center
- UPMC Kane

#### MERCER

- AHN Grove City
- Edgewood Surgical Hospital
- Sharon Regional Medical Center
- UPMC Horizon Greenville
- UPMC Horizon Shenango Valley

#### POTTER

• UPMC Cole

#### SOMERSET

- Chan Soon-Shiong Medical Center at Windber
- Conemaugh Meyersdale Medical Center
- UPMC Somerset

#### VENANGO

• UPMC Northwest

#### WARREN

• Warren General Hospital

#### WASHINGTON

- AHN Canonsburg Hospital
- Advanced Surgical Hospital
- Penn Highlands Mon Valley
- Washington Hospital

#### WESTMORELAND

- AHN Hempfield Neighborhood Hospital
- Excela Health Frick Hospital
- Excela Health Latrobe Hospital
- Excela Health Westmoreland Hospital
- Select Specialty Hospital Laurel Highlands

#### **NEW YORK**

- AHN Westfield Memorial Hospital
- Olean General Hospital

#### OUT-OF-AREA

• Local Blue Cross and/or Blue Shield (BlueCard) providers outside of Pennsylvania

#### Provider list as of June 2023. Please refer to the online Find a Doctor tool at highmarkbcbs.com for a listing of network hospitals.

# **Performance Blue PPO**

### **Performance Blue PPO** (High-performing network plan) Plan highlights:

- Performance-driven network that delivers high-quality, cost-effective care across Pennsylvania.
- Nationwide access to 1.8 million providers, including 97% of all hospitals, through the BlueCard program.\*
- Out-of-network coverage at a higher cost share.
- Local, in-network facilities included in Performance Blue PPO are listed. BlueCard providers across the nation can be located on our online provider directory, or by calling Member Service.

# **Product Availability**



\* According to the Blue Cross Blue Shield Association, an association of Blue Cross and Blue Shield plans.

### In-Network

Where employees will pay the least for high-quality care:

High-quality health systems across Pennsylvania, including (but not limited to):

- Allegheny Health Network.
- Penn State Health.
- Lehigh Valley Health Network.
- WellSpan Health.
- · Conemaugh Health System.
- BlueCard-participating providers across the nation.

### **Out-of-Network**

#### Where employees will pay more for care:

• Any non-participating facilities and providers.

# **Network Listing**

#### ALLEGHENY

Hospital

- AHN Allegheny General Hospital
- AHN Allegheny Valley Hospital CAMBRIA

BUTLER

Johnstown

CLEARFIELD

CRAWFORD

ELK

ERIE

FAYETTE

GREENE

CLARION

- AHN Brentwood Neighborhood Medical Center
- AHN Forbes Hospital • AHN Harmar Neighborhood Hospital
- AHN Jefferson Hospital AHN McCandless Neighborhood Hospital
- AHN West Penn Hospital
- AHN Wexford Hospital
- Heritage Valley Kennedy
- Heritage Valley Sewickley • LifeCare Behavioral Health Hospital
- of Pittsburgh
- McKeesport
- Pittsburgh/ UPMC
- St. Clair Hospital
- The Children's Home of Pittsburgh
- The Children's Institute of Pittsburgh
- PAM Health Specialty Hospital of Pittsburgh
- UPMC Children's Hospital of Pittsburgh
- UPMC Western Psychiatric Hospital

#### ARMSTRONG

 Armstrong County Memorial Hospital

#### BEAVER

- HUNTINGDON • Heritage Valley Beaver
- PAM Health Specialty Hospital at Heritage Valley INDIANA

#### BEDFORD

- UPMC Bedford Memorial
- · Conemaugh Nason Medical Center
- LAWRENCE • UPMC Jameson

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The BlueCard Program — With BlueCard, your coverage travels with you. When you enroll in a Together Blue EPO plan, you have access to thousands of providers and hospitals nationwide for urgent and emergent care. Getting access to care is as easy as presenting your Highmark identification (ID) card. When you are outside of Pennsylvania, providers who participate with the local Blue Cross and Blue Shield plan will recognize and honor your card. So your benefits go with you.

BLAIR • Penn Highlands Tyrone UPMC Altoona

#### • BHS Butler Memorial Hospital

 Conemaugh Memorial Conemaugh Memorial Medical Center — Lee Campus Conemaugh Miners Medical Center 

#### • BHS Clarion Hospital

• Penn Highlands Clearfield • Penn Highlands DuBois

 Meadville Medical Center • Titusville Area Hospital

#### • Penn Highlands Elk

• AHN Saint Vincent Hospital • LECOM Health -Corry Memorial Hospital • LECOM Health — Millcreek **Community Hospital** • Select Specialty Hospital — Erie

#### • Penn Highlands Connellsville

• Washington Health System Greene

• Penn Highlands Huntingdon

• Indiana Regional Medical Center

• Penn Highlands Brookville • Punxsutawney Area Hospital

 Lawrence County Surgery Center of Edgewood Surgical Hospital

#### MCKEAN

- Bradford Regional Medical Center
- UPMC Kane

#### MERCER

- AHN Grove City
- Edgewood Surgical Hospital
- Sharon Regional Medical Center
- UPMC Horizon Greenville
- UPMC Horizon Shenango Valley

#### POTTER

• UPMC Cole

#### SOMERSET

- Chan Soon-Shiong Medical Center at Windber
- Conemaugh Meyersdale Medical Center
- UPMC Somerset

#### VENANGO

• UPMC Northwest

#### WARREN

• Warren General Hospital

#### WASHINGTON

- AHN Canonsburg Hospital
- · Advanced Surgical Hospital
- Penn Highlands Mon Valley
- Washington Hospital

#### **WESTMORELAND**

- AHN Hempfield Neighborhood Hospital
- Excela Health Frick Hospital
- Excela Health Latrobe Hospital
- Excela Health Westmoreland Hospital
- Laurel Highlands

#### **NEW YORK**

- AHN Westfield Memorial Hospital
- Olean General Hospital

#### **OUT-OF-AREA**

• Local Blue Cross and/or Blue Shield (BlueCard) providers outside of Pennsylvania

#### Provider list as of June 2023. Please refer to the online Find a Doctor tool at **highmarkbcbs.com** for a listing of network hospitals.

# **Together Blue EPO**

## **Together Blue EPO** (Focused network plan)

#### Plan highlights:

- Care centered around Allegheny Health Network and other community hospitals in western Pennsylvania.
- No BlueCard coverage, except for urgent and emergency services.
- No out-of-network coverage, except for urgent and emergency services.
- In-network facilities included in Together Blue EPO are listed.

# **Product Availability**

### In-Network

Where employees will pay the least for quality care:

- Allegheny Health Network hospitals and providers.
- Other community hospitals and providers in western Pennsylvania.

### Out-of-Network

#### Where employees will pay the most for care:

• Except for urgent and emergency care, out-of-network and BlueCard providers aren't covered.

# **Network Listing**

#### ALLEGHENY

- AHN Allegheny General Hospital
- AHN Allegheny Valley Hospital
- AHN Brentwood Neighborhood Hospital
- AHN Forbes Hospital
- AHN Harmar Neighborhood Hospital
- AHN Jefferson Hospital
- AHN McCandless Neighborhood Hospital
- AHN West Penn Hospital
- AHN Wexford Hospital
- LifeCare Behavioral Health Hospital of Pittsburgh
- The Children's Home of Pittsburgh
- The Children's Institute of Pittsburgh
- UPMC Children's Hospital of Pittsburgh
- UPMC Western Psychiatric Hospital

#### BEDFORD

• UPMC Bedford Memorial

#### **BLAIR**

• UPMC Altoona

#### ERIE

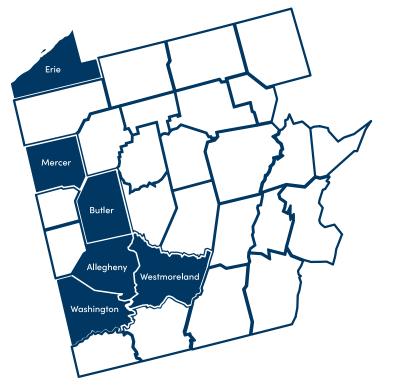
• AHN Saint Vincent Hospital

#### LAWRENCE

• UPMC Jameson



The BlueCard Program — With BlueCard, your coverage travels with you. When you enroll in a Together Blue EPO plan, you have access to thousands of providers and hospitals nationwide for urgent and emergent care. Getting access to care is as easy as presenting your Highmark identification (ID) card. When you are outside of Pennsylvania, providers who participate with the local Blue Cross and Blue Shield plan will recognize and honor your card. So your benefits go with you.



#### **MCKEAN**

• UPMC Kane

#### MERCER

- AHN Grove City
- UPMC Horizon Greenville
- UPMC Horizon Shenango Valley

#### POTTER

• UPMC Cole

#### SOMERSET

• UPMC Somerset

#### **VENANGO**

• UPMC Northwest

#### WASHINGTON

• AHN Canonsburg Hospital

#### **WESTMORELAND**

• AHN Hempfield Neighborhood Hospital

#### **NEW YORK**

• AHN Westfield Memorial Hospital

#### **OUT-OF-AREA**

• Local Blue Cross and/or Blue Shield (BlueCard) providers outside of Pennsylvania — coverage is limited to urgent and emergent care only

# Notes

# **Notes**

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# Notes

# There's a whole lot of legalese around these plans. We put it all in one place for you.

Benefits and/or benefit administration may be provided by or through the following entities, which are independent licensees of the Blue Cross Blue Shield Association: Highmark Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Choice Company, Highmark Health Insurance Company, Highmar Coverage Advantage Inc., Highmark Benefits Group Inc., First Priority Healt First Priority Life or Highmark Senior Health Company.

Your plan may not cover all your health care expenses. Read your plan materials carefully to determine which health care services are covere For more information, call the number on the back of your member ID card or, if not a member, call 866-459-4418.

All references to "Highmark" in this document are references to the Highm company that is providing the member's health benefits or health benefit administration and/or to one or more of its affiliated Blue companies.

BlueCard, Blue Cross, Blue Shield and the Cross and Shield symbols are registered service marks of the Blue Cross and Blue Shield Association.

Blue Distinction Centers (BDC) met overall quality measures, developed wit input from the medical community. A Local Blue Plan may require addition criteria for providers located in its own service area; for details, contact you Local Blue Plan. Blue Distinction Centers+ (BDC+) also met cost measures that address consumers' need for affordable healthcare. Each provider's cost of care is evaluated using data from its Local Blue Plan. Providers in CA ID, NY, PA, and WA may lie in two Local Blue Plans' areas, resulting in two evaluations for cost of care: and their own Local Blue Plans decide whether one or both cost of care evaluation(s) must meet BDC+ national criteria. Blue Distinction Total Care ("Total Care") providers have met national criteria bas on provider commitment to deliver value-based care to a population of Blu members. Total Care+ providers also met a goal of delivering quality care a a lower total cost relative to other providers in their area. Program details a displayed on www.bcbs.com. Individual outcomes may vary. For details on a provider's in-network status or your own policy's coverage, contact your Local Blue Plan and ask your provider before making an appointment. Neit Blue Cross and Blue Shield Association nor any Blue Plans are responsible for noncovered charges or other losses or damages resulting from Blue Distinction or other provider finder information or care received from Blue Distinction or other providers.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil right laws and does not discriminate on the basis of race, color, national origin, age disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/ Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gende is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/ Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

5	If you need these services, contact the Civil Rights Coordinator.
ark Ith, <b>n</b> ed. D	If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
rith	U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)
nal ur	Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.
A,	If you speak English, language assistance services, free of charge, are available to you. Call 1-800-876-7639.
r	Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-800-876-7639.
ue ased ue	如果您说中文,可向您提供免费语言协助服务。 請致電 1-800-876-7639.
at are	Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-800-876-7639.
n r	한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-800-876-7639 로 전화.
ther	Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-800-876-7639.
9	Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-800-876-7639.
	إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 876-7639-1 .
nts ge,	Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan 1-800-876-7639.
h, ⁄	Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-800-876-7639. Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa.
ct	Zadzwoń 1-800-876-7639.
er	Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-800-876-7639.
s r/	Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-800-876-7639.
e	Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-800-876-7639.
	日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いた だけます。 1-800-876-7639 を呼び出します。
	اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان ر ایگان با تماس با شماره 7639-876-1800 .



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