



## UPMC Dental Advantage Discount Plan

UPMC Dental *Advantage* offers a discount dental plan to new and current employer groups as either a standalone plan option or as part of a UPMC Dental *Advantage* plan offering.

- With the standalone plan option, employees who choose to enroll will receive a 20 percent discount on eligible Class I, II, and III services. Their eligible dependents will also receive the discount.
- Members who enroll in a UPMC Dental *Advantage* plan option will receive a 20 percent discount on eligible Class II and III services.
- The discount will be applied to the dentist's usual and customary charges. It will not apply to orthodontic or cosmetic services. Claims submission and member ID cards are not required.

### Using the UPMC Dental Advantage Discount Plan

To receive discounted services from a UPMC Dental *Advantage* dentist, your employees should:

- Schedule an appointment with the dentist.
- Tell the dentist's office about their UPMC Dental *Advantage* Discount Plan membership.
- Give the dentist's office their name and birth date, as well as the name of the person who will be receiving care.

The dentist will verify the employee's eligibility for discounted services.

Remember, claims do not need to be submitted for services received through the discount plan. Also, UPMC Consumer *Advantage* members can use their spending account card to pay for eligible dental services.

### Access information about discounted services and find participating providers

Once they are enrolled, your employees can view a list of discount services by logging in to MyHealth OnLine, our secure member website.

To find a UPMC Dental *Advantage* participating dentist or to see whether a specific dentist participates in our discount plan network, your employees can visit [www.upmchealthplan.com](http://www.upmchealthplan.com), click the Doctors icon at the top of the page, then select Dental.

### Contact us

If you have questions or would like to learn more about UPMC Dental *Advantage*, call us toll-free at **1-877-648-9640** Monday through Friday from 7 a.m. to 7 p.m. and Saturday from 8 a.m. to 3 p.m.

Members can log in to MyHealth OnLine by visiting [www.upmchealthplan.com](http://www.upmchealthplan.com). There, they can:

- Find a dentist.
- Review their eligibility and benefit information.
- Chat with a Health Care Concierge.

*In order to be eligible for the 20 percent discount, members must receive services from a UPMC Dental Advantage participating provider.*

*The discount dental plan may not be used in conjunction with other insurance, including other UPMC Dental Advantage plans.*

# Nondiscrimination Notice

UPMC Health Plan<sup>1</sup> complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or gender expression. UPMC Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or gender expression.

UPMC Health Plan:

- Provides free aids and services to people with disabilities so that they can communicate effectively with us, such as:
  - Qualified sign language interpreters.
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters.
  - Information written in other languages.

If you need these services, contact the Member Services phone number listed on the back of your member ID card.

If you believe that UPMC Health Plan has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or gender expression, you can file a complaint with:

Complaints and Grievances  
PO Box 2939  
Pittsburgh, PA 15230-2939

Phone: 1-888-876-2756 (TTY: 1-800-361-2629)  
Fax: 1-412-454-7920  
Email: [HealthPlanCompliance@upmc.edu](mailto:HealthPlanCompliance@upmc.edu)

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019. TTY/TDD users should call 1-800-537-7697.

Complaint forms are available at [www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html).

<sup>1</sup>UPMC Health Plan is the marketing name used to refer to the following companies, which are licensed to issue individual and group health insurance products or which provide third party administration services for group health plans: UPMC Health Network Inc., UPMC Health Options Inc., UPMC Health Coverage Inc., UPMC Health Plan Inc., UPMC Health Benefits Inc., UPMC for You Inc., and/or UPMC Benefit Management Services Inc.

**UPMC HEALTH PLAN**

U.S. Steel Tower, 600 Grant Street  
Pittsburgh, PA 15219

[www.upmchealthplan.com](http://www.upmchealthplan.com)

