



NOVEMBER 30, 2022

NFP GENERAL AGENCY UPDATES

In the spirit of the holidays & this busy time of year, our NFP BNGA team thanks you for your valued partnership!
We are grateful for the continued opportunity to bring you & your clients the best solutions possible.

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THE COUNTDOWN CONTINUES!

FRIENDLY REMINDER THAT ALL ACA GROUPS INTENDING TO ENROLL DURING SPECIAL ENROLLMENT PERIOD WILL NEED TO COMPLETE THE FOLLOWING BY **DECEMBER 15:**

- Submission of 2023 Quote Request Form to our team via nfpbnraterequest@nfp.com
 - **Due to limited time frame, please submit any new Quote Requests for SEP prior to December 5**
 - *Standard turnaround time of 1-2 business days for quotes*
- Completion of all required forms & applications (*employer & employee*) for submission to the carrier
- Binder payment (*for UPMC groups*)

If you have any questions about SEP, please contact your designated NFP BNGA team lead via nfpbnga@nfp.com.

Questions about medical, ancillary, or supplemental opportunities? We are here to help!
Feel free to reach out to any member of our team:

[Kara Bernhart](#), Account Manager II, 724.940.9489
[Ashleigh Myers](#), Account Manager I, 724.940.9482
[Cheranne Jurena](#), Assistant Vice President, Advisor Services, 724.940.9480
[Susan McKee](#), Vice President, 724.940.9407

[Cathy Pasqualini](#), Manager, Medicare & Individual Market Development, 724.940.9487
Questions regarding your commission statements or changes to your account?
[Heather Kiraly](#), Accounting Associate, 814.289.4225



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WHAT'S NEW?



Select a carrier logo below to visit our carriers' update pages, where each item listed can be accessed:



Highmark released their November & December 2022 "Plan for Health" Newsletters:

- Quitting tobacco
- Gratitude, thankfulness & kindness

Pharmacy network update:

- Kroger intends to terminate their agreement for network participation with Express Scripts effective 1/1/2023
 - Not many Krogers in our area but applies to business in DE, NY, PA & WV
- Highmark is proceeding as if the contract is terminated but will update if that changes
- **Change will impact members within Highmark's Commercial, ACA, & CHIP business**
 - Members will receive a mailing

Highmark 2023 Experian for Small Groups:

- No-cost identity protection services to all eligible plan members
- Employers who opted in to identity protection services in 2022 will be **automatically renewed through Experian for 2023**
- Employers opting in for the first time in 2023 should do so through the portal at highmarkbcbs.com
 - Open enrollment period is **now - December 31**
 - Groups should enroll & notify their employees to enroll by December 31

UPMC released their 2023 ACA Benefit Plan Summary brochures for Groups 2-50 & 51+

- Network maps, Dental/Vision plan information, Self-Funding options
- New UPMC VirtualCare offerings included
- Please reference these brochures for plan selections when submitting Rate Requests thru our team @ nfpbnraterequest@nfp.com

Employer OnLine (EOL) access outreach for employer groups:

- UPMC Account Management has contacted employer groups that are **not currently registered for EOL**
- The primary contact for these groups should register as the Online Account Administrator (OAA) per UPMC's instructions
- UPMC plans to move all billing and group contact to EOL some time in 2023 so it will be in the groups' best interest to register as soon as possible

Billing Communication update:

- All UPMC billing communications are now sent via **email** to the **primary contact** of the group
- If the primary contact for one of your groups needs to be changed, please send the following to nfpbnga@nfp.com:
 - Group name
 - Primary contact **name & email address**

UHC released their November Broker Blast:

- Medical updates:
 - Out of Area Network change for Oxford Liberty Members
 - 2023 Oxford Plan Updates
 - ACA 6055, 6056 Reporting Updates
 - Paperless Material GO Green Initiative
 - Apple Fitness+ Subscription Extension
 - Walmart Health Virtual Care
 - Employer eServices Training
 - Webinar – Understanding HSAs
 - Garner
 - Digital Experience Enhancements
 - Regulatory and Key Initiatives Summary
 - SBC and Benefit Summary Tool on UHCeServices.com
 - New Sales Bonus

Looking to Refer Individual (<65) or Medicare Prospects?
 Let our team of experts help!
 Use our **Individual and Medicare Referral Submission Link**

If you have questions, contact **Caty Pasqualini**

HOW CAN WE HELP TODAY?

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NFPBNGA.COM