



JUNE 24, 2022

NFP GENERAL AGENCY RESOURCE UPDATES

3rd Quarter BNGA Rate Request Form

To generate a rate request, the following items are necessary:

Complete census form

- Name: Last, First
- D.O.B.
- Gender
- Coverage Tier of Employee:
 - Employee, Employee w/Spouse, Employee w/Child(ren), Family, Waiver
- Member Type: for each participant listed:
 - Employee, Spouse, Dependent
- Status:
 - Active, COBRA, Retiree
- Zip Code & County of Residence
- Tobacco user/nonuser
- Completed plan selection page for requested carrier

*Items marked with an * are required-missing portions will result in delay of rate processing

Save file as "Prospect Company Name", "Requested Effective Date"

*Requested Eff. Date:
*Writing Agent Name:
Email for Return Proposal:
Is the Writing Producer above the current Broker of Record?
*Prospect/Company Name:
*Street Address:
*City, State & Zip:
*County: [Lookup by Zip Code click here](#)
*Prospect Contact Name:
*Prospect Telephone Number:
*Prospect Email:
*Prospect Business Start Date:
*TOTAL number of W2 employees:
*TOTAL number of eligible employees:
*Average Total Number of Employees:
*FEDERAL TAX ID:

NFP
BN Rate Request Form
3rd Quarter 2022
Small Market Segment
Market segment determination may vary by carrier.
Please direct completed small market requests to nfpbnraterequest@nfp.com
Or contact your NFP Support Team with questions:
Kara Bernhart @ (724) 940-9489
Ashleigh Myers @ (724) 940-9483

Click here to be redirected to this resource on nfpbnga.com

NFP Employer Group Eligibility Changes Guidance

NFP NFP Producer Partner Guidance: Employer Group Eligibility Changes

UPMC HEALTH PLAN
UPMC Secure Upload Link to Enrollment Department is available via the [Producer Online /EOL Website](#) (for appointed Producers & version can be requested for agency staff) - click [here](#) for how to find this link on the portal.
Transactions can be processed via [EmployerOnline /EOL Website](#) (for users with established access) - [EOL demo](#)
• [EOL OAA User Guide](#) (for the client assigned Online Account Administrator)
• [EOL User Guide](#) (for non-OAA users with authorized permissions)
The transaction cannot be processed on the EOL site, a link to upload documents to UPMC's Enrollment Department will appear in the Portal's Error Message.

UPMC Commonly Used Forms:
[UPMC Benefits Election/Change Form](#)
[UPMC Member Termination Form](#)

HIGHMARK
Email on box documentation to Highmark Enrollment & Billing Department
enrollment@highmark.com | fax: (800) 290-3301
Transactions could be processed electronically by Highmark's Employer site, accessible via the following paths:
• [Highmark Portal Training Guide](#)
• [Highmark Employer Portal](#) For client users with established access
• [Highmark Producer Portal](#) For Producers that have established mirrored client access in their Client Tab

Highmark Commonly Used Forms:
[Highmark Enrollment Form \(New Participant or Waiver\)](#)
[Highmark Change Form \(Existing Member Changes or Terms\)](#)

UnitedHealthcare
Fully Insured products:
• Email documentation to Client Service Operations - clientserviceoperations@uhc.com
• Transactions could be processed via [Employer Services](#) (also in Other Applications section of the [UHCeServices](#) home page)
UHC Level-Funded Products:
• Email documentation to - admin@levelfunded@uhc.com or call 1 (877) 797-8816
• Transactions could be processed via [UHCeServices](#)
All Savers Level-Funded Products:
• Email All Savers documentation to - uboadmin@savers@uhc.com or call 1 (866) 405-7174
• Transactions could be processed in the client's Master Company Record via [myUHSavers.com](#) (quick link within [UHCeServices](#) home page)

UnitedHealthcare Commonly Used Forms:
[UHC FICA EL Enrollment/Change/Termination Form](#)
[UHC LE Enrollment/Change/Termination Form](#)
[All Savers Plan Participant Application](#)

Be on the lookout for distribution of:
NFPBNGA's 3rd Quarter Rate Request Form
for all of your **July, September, & August 2022** quoting needs.

Please email all *completed Rate Requests*
(or any specific quoting questions)
to your **NFPBNGA team @ [nfpbnraterequest](mailto:nfpbnraterequest@nfp.com)**.

Be on the lookout for distribution of:
NFPBNGA's Employer Group Eligibility Changes Resource
for guidance on each carrier's
commonly used forms & standard practice for making eligibility updates.

Questions about medical, ancillary, or supplemental opportunities? We are here to help!
Feel free to reach out to any member of our team:

[Kara Bernhart](#), Account Manager II, 724.940.9489
[Ashleigh Myers](#), Account Manager I, 724.940.9482
[Cheranne Jurena](#), Assistant Vice President, Advisor Services, 724.940.9480
[Susan McKee](#), Vice President, 724.940.9407

[Cathy Pasqualini](#), Manager, Medicare & Individual Market Development, 724.940.9487
Questions regarding your commission statements or changes to your account?
[Heather Kiraly](#), Accounting Associate, 814.289.4225



JUNE 24, 2022

WHAT'S NEW?



Select a **carrier logo below** to visit our carriers' update pages, where each item listed can be accessed:



Behavioral Health with AHN & Highmark Webinar Recording [available here](#).

Spring 2022 Updates Webinar Info

- Recording: [Spring 2022 Webinar](#)
- Slide Deck: [Spring 2022 Updates](#)

Marketing Materials

- [Performance Blue - WPA](#)
- [MEG - WPA](#)
- [Well360 Diabetes - Member Flyer - WPA](#)
- [Kidney Care Management - WPA](#)
- [Behavioral Health - Client Brochure - WPA](#)

Free Market Health - February 2022 Webinar

- [Free Market Health Webinar Recording](#)
- [Free Market Health Slide Deck](#)

Highmark to Expand Pharmacy Program - **CoPay Armor, Effective July 1, 2022** for *select eligible self-funded clients*

Highmark to adhere to **Transparency Mandates** in 2022 - [more info here](#).

Highmark & Central Penn Business Journal to host a Virtual Health Innovations webinar on **June 28 @ 11 - 12:00 PM**. [Click here to register](#).



UPMC to comply with **Transparency in Coverage Final Rule** - Machine Readable Files (MRFs) will be available online effective **July 1, 2022**

- [Click here for an FAQ](#).

Looking to Refer Individual (<65) or Medicare Prospects?
Let our team of experts help!
Use our **Individual and Medicare Referral Submission Link**

If you have questions, contact **Caty Pasqualini**



UHC Large Group (51+) PA & DE Webinar Recap:

- New medical plan designs featuring **100% coinsurance available July 1, 2022**
- Virtual care options available -
 - Virtual primary care
 - UHC NavigateNOW
- Specialty programs with cost savings when integrated with medical benefits
- Advocacy solutions - cost savings, better outcomes, improved experiences

PA Only:

- **Bind** - \$0 deductible plan on the UHC Choice Plus Network
 - *Currently available to self-funded groups*
- UHC Benefit Ally - medical coverage plus supplemental benefits
 - *Currently available to fully insured large groups (100+)*

Upcoming training opportunities - **live monthly session available June-September 2022** - view [Training Schedule here](#)

- How to navigate uhceservices
- Access small business quoting tools
- View billing & payment information, commission statements, etc

[Benefits of UnitedHealth Premium program](#)

New UHC website addition! Visit [uhcglasses.com](#) to browse, virtually try on, and purchase glasses

HOW CAN WE HELP TODAY?

NFP BNGA | 724.940.9400

115 VIP DRIVE, SUITE 300 WEXFORD, PA 15090

[NFPBNGA.COM](#)