



UPMC HEALTH PLAN

UPMC Secure Upload Link to Enrollment Department is available via the [Producer Online \(POL\) Website](#) (for appointed Producers & version can be requested for agency staff) – click [here](#) for how to find this link on the portal.

Transactions can be processed via [EmployerOnline \(EOL\) Website](#) (for users with established access) - [EOL demo](#)

- [EOL OAA User Guide](#) (for the client assigned Online Account Administrator)
- [EOL User Guide](#) (for non-OAA users with authorized permissions)

If the transaction cannot be processed on the EOL site, a link to upload documents to UPMC’s Enrollment Department will appear in the Portal’s Error Message.

UPMC Commonly Used Forms:

[UPMC Benefits Election/Change Form](#)

[UPMC Member Termination Form](#)



Email or Fax documentation to *Highmark Enrollment & Billing Department*
enrollmentandbilling@highmark.com | fax: (800) 290-3301

Transactions could be processed electronically by Highmark’s Employer site, accessible via the following paths:
([Highmark Portal Training Guide](#))

- [Highmark Employer Portal For client users with established access](#)
- [Highmark Producer Portal For Producers that have established mirrored client access in their \[Client\] Tab](#)

Highmark Commonly Used Forms:

[Highmark Enrollment Form](#)
([New Participant or Waiver](#))

[Highmark Change Form](#)
([Existing Member Changes or Terms](#))



Fully Insured products:

- Email documentation to *Client Service Operations* – clientserviceoperations@uhc.com
- Transactions could be processed via [Employer eServices](#) (also in Other Applications section of the [UHCeServices](#) home page)

UHC Level-Funded Products:

- Email documentation to – adminlevelfunded@uhc.com or call 1 (877) 797-8816
- Transactions could be processed via [UHCeServices](#)

All Savers Level-Funded Products:

- Email All Savers documentation to - uoadminallsavers@uhc.com or call 1 (866) 405-7174
- Transactions could be processed in the client’s Master Company Record via [myAllSavers.com](#) (quick link within [UHCeServices](#) home page)

UnitedHealthcare Commonly Used Forms:

[UHC FI PA EE](#)
[Enrollment/Change/Termination Form](#)

[UHC LF](#)
[Enrollment/Change/Termination Form](#)

[All Savers Plan Participant Application](#)